

# Fixed Term Deposits

## Product Disclosure Statement

This document must be read in conjunction with the Fixed Term Deposit Record and the Terms and Conditions for Suncorp Accounts. Together these documents form the Product Disclosure Statement for Fixed Term Deposits.

This Product Disclosure Statement is dated 9 December 2006.

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# Welcome

This Product Disclosure Statement (PDS) is an important document that contains information on Fixed Term Deposits.

The information can help you:

- decide if these products meet your needs; and
- compare these products with other similar products.

If you need another copy of this PDS, please visit our website [suncorp.com.au](http://suncorp.com.au) where you can download the PDS or ask at any of our branches.

## Issuer

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ABN 66 010 831 722  
AFSL No. 229 882

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Suncorp Centre  
36 Wickham Terrace  
Brisbane QLD 4000

## About This PDS

This PDS consists of three parts:

- This document;
- Fixed Term Deposit Record; and
- Terms and Conditions for Suncorp Accounts.

Each part contains important information you need to read before you make any decision to acquire any of the facilities mentioned in this PDS. These parts should be read together.

This PDS is dated 30 November, 2006.

This PDS is effective from 9 December, 2006.

## Updating Information

The information contained in this PDS is current as at the effective date. Information may change from time to time. If there is new information which is not materially adverse you can find out about it, in one of the following ways:

- We may send you a notice in writing;
- In a press ad;
- From our website at [suncorp.com.au](http://suncorp.com.au); or
- By phoning 13 11 55 and asking one of our consultants.

A paper copy of any updated information will be provided without charge on request. If any new information is materially adverse we will issue a new PDS or a Supplementary PDS.

# Fixed Term Deposits

Suncorp offers two Fixed Term Deposits:

1. Standard Term Deposits; and
2. Negotiated Term Deposits.

## Features

Features	Standard Term Deposit	Negotiated Term Deposit
Type of account and access to funds	These accounts are bank accounts that allow an initial deposit of funds to the account and the subsequent withdrawal of your funds at the expiry of the investment term subject to our procedures and policies, branch operating hours and Internet Banking and Telephone Banking facility availability. The investment term is fixed which means your money is "locked away" for a fixed period of time as nominated by you and agreed to by us. Other deposits and withdrawals during the course of the fixed term are not allowed.	
Investment term	Investment terms are available from 1 month to 5 years.	
Minimum opening balance required	\$1,000	\$100,000
Access through Telephone Banking and Internet Banking	✓	✓
Payments on maturity of deposit	✓ Allows payments of principal and interest to a nominated Suncorp transaction account or external account or by cheque at the time of maturity. If your Standard Term Deposit is automatically reinvested you are allowed to reduce the principal amount by a minimum of \$200 as long as the remaining principal is at least \$1,000.	✓ Funds in Negotiated Term Deposits must be paid to a nominated Suncorp transaction account, external account or by cheque at the time of maturity.
Deposits on reinvestment	✓ If, at the expiry of the investment term, you automatically reinvest the amount you initially deposited with us, you are allowed to make an additional deposit at the time you reinvest. A minimum of \$200 additional deposit is required. The additional amount to be deposited must be in the nominated Suncorp transaction account no later than the day before the Standard Term Deposit is due to mature.	X

Features	Standard Term Deposit	Negotiated Term Deposit
Interest	Interest is calculated and payable in the manner described in the section of this PDS headed "General Information on Interest" and in the Terms and Conditions for Suncorp Accounts.	
Statements	You will receive a statement when interest is paid and at maturity. You can ask for an additional copy of a current or previous statement at any time. We may charge a fee for this. (Please refer to section on Fees page 9.)	

In the table above a tick (✓) signifies that the feature or facility is available and a cross (X) signifies that the feature or facility is not available.

## Significant Risks and Benefits

Our Fixed Term Deposits are fixed term deposit bank accounts that allow an initial deposit and a subsequent withdrawal. Interest can be earned on the amount standing to the credit of the account as specified in this PDS.

As the interest rate on the Fixed Term Deposit is fixed there is a risk that market interest rates can increase to a rate above the fixed interest rate on your Fixed Term Deposit in which case the amount of interest you receive on your deposit may be less than what you may be able to receive on an at call investment.

There can be a benefit if market interest rates decrease to a rate below the fixed interest rate on your Fixed Term Deposit in which case the amount of interest you receive on your deposit may be more than what you may be able to receive on an at call investment.

There is a risk that this type of account may not suit your particular objectives, financial situation or needs.

## Eligibility

A Fixed Term Deposit can be opened by personal customers or non-personal customers. An account may be opened by two or more:

- Personal customers as joint applicants;
- Personal and non-personal customers as joint applicants; or
- Non-personal customers as joint applicants.

# General Information on Interest

A fixed rate of interest is paid on the credit balance in the Fixed Term Deposit as specified in this PDS. The manner in which interest is calculated and paid on a credit balance is set out in this section and in the Terms and Conditions for Suncorp Accounts.

Current interest rates are not included in this document because they are subject to change.

Current interest rates for Standard Fixed Term Deposits are available:

- by picking up our current Interest Rate Brochure from your nearest Suncorp branch; or
- by phoning 13 11 55; or
- by visiting our website [suncorp.com.au](http://suncorp.com.au)

Current interest rates for Negotiated Fixed Term Deposits are available:

- on request at your local Suncorp branch; or
- by calling 13 11 55 during normal business working hours.

Depending on your personal circumstances you may have to pay income tax on any interest earned on amounts standing to the credit of your account. You should seek independent external taxation advice in this regard.

## Standard Term Deposit – Interest

Standard Term Deposits are available for deposit amounts between \$1,000 and \$100,000.

Interest can be paid at the following times or intervals for the relevant investment term selected by you and agreed to by us:

- Interest payable monthly is available for Standard Term Deposits that have investment terms from 2 months to 60 months;
- Interest payable quarterly is available for Standard Term Deposits that have investment terms from 6 months to 60 months;
- Interest payable six monthly is available for Standard Term Deposits that have investment terms from 12 months to 60 months;
- Interest payable annually is available for Standard Term Deposits that have investment terms from 18 months to 60 months;
- Interest payable on maturity is available for Standard Term Deposits that have investment terms of 12 months or less.

Interest accruing on Standard Term Deposits with investment terms longer than 12 months will be paid annually and at maturity.

Except for payments on maturity, interest is paid on the relevant anniversary of the date the Standard Term Deposit was opened in accordance with the interest payment frequency nominated by you and agreed to by us.

Interest can be added to or reinvested with the principal for a Standard Term Deposit where interest is paid at maturity only, or paid into a nominated Suncorp transaction account or external bank account, or paid to you by cheque.

The standard rate of interest that applies to a renewal (reinvestment) of the Standard Term Deposit will be the current standard rate of interest on the maturity date.

## Negotiated Term Deposit – Interest

Negotiated Term Deposits are available for amounts over \$100,000.

Interest rates are negotiated when you open your account and remain fixed for the investment term.

Interest can be paid at the following times or intervals for the relevant investment term selected by you and agreed to by us:

- Interest payable monthly is available for Negotiated Term Deposits that have investment terms from 2 months to 60 months;
- Interest payable quarterly is available for Negotiated Term Deposits that have investment terms from 6 months to 60 months;
- Interest payable six monthly is available for Negotiated Term Deposits that have investment terms from 12 months to 60 months;
- Interest payable annually is available for Negotiated Term Deposits that have investment terms from 13 months to 60 months;
- Interest payable on maturity is available for Negotiated Term Deposits that have investment terms of 12 months or less.

Interest accruing on Negotiated Term Deposits with investment terms longer than 12 months will be paid annually and at maturity.

Except for payments on maturity, interest is paid on the relevant anniversary of the date the Negotiated Term Deposit was opened in accordance with the interest payment frequency nominated by you and agreed to by us.

Negotiated Term Deposits are not automatically renewed.

Interest earned on your account can be transferred to a nominated Suncorp transaction account or external account nominated by you, or paid to you by cheque.

# Maturity Options

When you open a Fixed Term Deposit with us, you will need to provide us with instructions on what to do when your Fixed Term Deposit matures.

When your Standard Term Deposit matures, you can:

- re-invest the principal and/or interest (where interest is paid at maturity only) at the then current standard rate of interest;
- re-invest and add additional funds to the principal amount (a minimum of \$200 is required);
- withdraw some of the principal invested and re-invest the rest at the then current standard rate of interest provided you withdraw a minimum of \$200 and the remaining principal is at least \$1,000, or
- close your account.

Because Negotiated Term Deposits do not currently automatically renew, you will need to nominate a Suncorp transaction account or external account, to which you would like the principal and interest in your Negotiated Term Deposit to be paid, when your Negotiated Term Deposit matures. You can also be paid by cheque but you will need to tell us.

We will ask you for your instructions in relation to the above options at the time you open your account. Approximately two weeks before the maturity date of your Fixed Term Deposit, we will send you a letter to remind you of the maturity date. If you don't advise us to change your initial instructions regarding your Fixed Term Deposit by the maturity date, we will renew or close your account according to the instructions you gave us when you opened the account.

Your Standard Term Deposit will be renewed by us automatically for the same or similar period to the expired investment term and at the then current interest rate applicable to the renewed term unless you tell us not to or we do not offer term deposits for the same or similar periods.

Although Negotiated Term Deposits are currently not automatically renewed by us, we may change that in the future. If we do change that we will advise you that we will automatically renew your Negotiated Term Deposit for the same or similar period to the expired investment term and at the then current interest rate applicable to the renewed term unless you tell us not to or we do not offer term deposits for the same or similar periods.

We will allow you seven days after the maturity date has passed, to reinvest or make any changes to your existing Fixed Term Deposit details without incurring any interest adjustment as outlined in the section "Breaking your Term" of this document.

Subject to compliance with our procedures you can change your maturity instructions if you tell us by the close of business up to and including the day before your Fixed Term Deposit matures by phoning or visiting any Suncorp branch or through Internet Banking.

# Additional Deposits at Maturity

At maturity you can nominate for additional funds to be invested into a Standard Term Deposit that is being renewed by a transfer from an existing Suncorp transaction account to the renewed Standard Term Deposit.

Cash and/or cheque deposits must be made to the nominated Suncorp transaction account for transfer to the Standard Term Deposit no later than the day prior to renewal.

For personal accounts, the nominated Suncorp transaction account must be in at least one of the names of the Fixed Term Deposit account holder and you must be allowed to authorise debit transactions to that account.

Where additional funds are being deducted from a non-personal account, the non-personal account holder must be the same as the Fixed Term Deposit account holder or the non-personal account and Fixed Term Deposit must have a common account holder and you must be allowed to authorise debit transactions to that account.

Additional funds will not be drawn if the nominated Suncorp transaction account has insufficient funds.

Additional funds being transferred to a Standard Term Deposit will be transferred on the morning of renewal date.

# Confirmation of Your Term Deposit Renewal

Once your Fixed Term Deposit has renewed, we will confirm your Fixed Term Deposit details in writing.

# Breaking Your Term

You may withdraw your deposit prior to the maturity date on a date agreed to by us. Partial withdrawals are not allowed. The whole deposit amount must be withdrawn.

If you break your Fixed Term Deposit prior to the maturity date you will lose a proportion of the interest earned to the date you break your Fixed Term Deposit. This interest adjustment is made according to the proportion of the term completed as outlined in the table below. The interest adjustment specified in the table is the percentage of the interest earned to date on your deposit that you will lose in the event you break the investment term of the deposit at the time indicated in the table. The amount of the interest adjustment applied will depend on how early in the investment term you seek to withdraw your funds.

Proportion of term completed	Interest adjustment
0% – 25%	80% of interest earned up to the date we allow you to withdraw your deposit
26% – 50%	60% of interest earned up to the date we allow you to withdraw your deposit
51% – 75%	40% of interest earned up to the date we allow you to withdraw your deposit
76% – 100%	20% of interest earned up to the date we allow you to withdraw your deposit

## Example:

You have a Term Deposit of \$1,000 invested for a period of 6 months (180 days) at 5.00% per annum with interest paid at maturity. If you break the term after 4 months (120 days), the proportion of the term completed is 67% (120/180 days x 100). From the table above, you can determine that the interest adjustment is 40% of the interest earned to date.

$$\begin{aligned}\text{Interest earned for 120 days} &= \text{Principal} \times \text{Interest Rate per day} \times \text{Number of days} \\ &= \$1000 \times \frac{5.0}{100} \times \frac{1}{365} \times 120 \\ &= \$16.44\end{aligned}$$

$$\begin{aligned}\text{Interest Adjustment} &= 40\% \text{ of } \$16.44 \\ &= \$6.58\end{aligned}$$

$$\begin{aligned}\text{Interest to be paid} &= \$16.44 - \$6.58 \\ &= \$9.86\end{aligned}$$

Interest earned is interest that has accrued plus any interest that has been paid. Therefore if the interest adjustment is greater than what has been accrued and paid the difference will be taken from the principal.

# Special Offers

We may advertise special offers for our Fixed Term Deposit customers from time to time. These special offers are not detailed in this PDS. If we have a special offer available for our Fixed Term Deposit customers, we can give you separate terms and conditions about the offer if you ask us. The offer may be for a short term only and we may withdraw any special offer at any time.

# Commissions Paid

We may pay commission to other persons that we approve on accepted applications for the provision of the product/s specified in this PDS lodged by those persons.

# Fees

There are no account keeping or transaction fees associated with Term Deposits, however additional services will generate a fee. These fees apply immediately from when the service is provided.

Fees	
Statement Requests	\$3.00
Request for audit certificate	\$30.00 per certificate
Record search/copy fee	\$70.00 per hour
Interest certificate (previous financial years)	\$15.00 per certificate

# Access via Internet and Telephone banking

In addition to the information below, you should also refer to the Terms and Conditions for Suncorp Accounts for other important information about Internet and Telephone Banking.

## Internet Banking

Internet Banking allows you to conduct activities relating to your Fixed Term Deposit from a computer connected to the Internet (e.g. at your home or office) without visiting a branch. An Internet Banking facility helps provide secure access to your Suncorp Fixed Term Deposit.

By using Internet Banking for your Fixed Term Deposit you can:

- check balances 24 hours a day, 7 days a week (excluding outages for system maintenance)
- check year to date interest details
- change your renewal instructions
- have third parties (e.g. accountants) set up with a View Only Access so they can see your account details but not change your renewal instructions on your account.

## Telephone Banking

Telephone Banking allows you to conduct activities relating to your Fixed Term Deposit over the telephone. You can only use Telephone Banking if you have a tone dialling telephone. Your telephone supplier can advise if your telephone is a tone dialling telephone.

By using Telephone Banking you can:

- choose an operator-assisted service or the self select banking service
- check balances 24 hours a day, 7 days a week (excluding outages for system maintenance).
- request a copy of your current or previous statement
- check year to date interest details
- change your renewal instructions using an operator assisted service.

# Risks and Safeguards

There are a number of risks with using internet banking and phone banking. The following information identifies some of these risks and makes suggestions on how you can avoid them happening to you.

## Risks:

- Your Telephone Access Code (TAC), Internet Banking Password or Internet Banking Customer ID (your secret codes) are lost or stolen which may allow someone else to view your account details or change your maturity instructions.

## Safeguards:

- Don't disclose your secret codes to anyone (orally or in writing). No one from the bank, the police, or a merchant should ask for your secret codes.
- When selecting secret codes don't use obvious numbers such as:
  - your date of birth
  - consecutive numbers
  - a series of the same number
  - your driver's licence number
  - an alphabetical code that is a recognisable part of your name.
- Memorise your secret codes. Refer to the guidelines for recording secret codes in the Terms and Conditions for Suncorp Accounts, if you need to record your secret codes.
- Never access Suncorp's Internet banking site via an email link. Suncorp will never ask you to enter login details via emails.
- Maintain up to date virus protection and firewall software on your computer.
- Avoid using telephone banking at places which record dialled numbers such as hotels. Instead, use a Suncorp customer service operator to get access.
- Do not pre-program your phone with account access details ie. TAC and account number and if you use your mobile for phone banking, regularly delete recently dialled numbers.

# Important Terms Explained and Interpretation

Some terms used in this document are defined and explained below and in the Terms and Conditions for Suncorp Accounts. Please refer to the Terms and Conditions for Suncorp Accounts for the relevant definition if the term is not defined below.

Where a term used in this document is defined in this document and the Terms and Conditions for Suncorp Accounts, the definition below will apply in relation to the use of the term in this document.

In this document, unless the context indicates otherwise, the following terms have the following meanings irrespective of whether or not the first letters of those words are in upper or lower case.

In this document singular includes the plural and vice versa.

Term	Meaning
Interest Rate Brochure	the document we publish setting out the interest rates applicable to Suncorp Accounts
maturity date or maturity	the date when the investment term of your Fixed Term Deposit ends and "matures" shall have a corresponding meaning.
nominated Suncorp transaction account	a Suncorp transaction account you advise us of, where interest and principal payments can be transferred into or transfers to your Fixed Term Deposit can be made from.
non-personal customer	any customer who is using their account for purposes other than personal or domestic purposes.
personal customer	a customer who is using their account for personal or domestic purposes.
Fixed Term Deposit Record	a certificate which confirms details of your Fixed Term Deposit.

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Contact us for more information  
or to change your details:



**Call 13 11 55**

**www**

**[suncorp.com.au](http://suncorp.com.au)**



**Visit your local branch or agency**



**Mail to GPO Box 1453, Brisbane QLD 4001**



**Fax 07 3031 2250**

**SUNCORP BANK** 

# Optional Australian Government Guarantee

Total deposits balance over \$1 million

Supplementary Product Disclosure Statement/Supplementary Product Information Document/  
Supplementary Product Features Booklet

Effective Date 1 March 2009

Suncorp-Metway Ltd ABN 66 010 831 722.

# About this Document

The purpose of this document is to advise you of changes to our products as a result of the introduction of the Australian Government Guarantee Scheme for Large Deposits and Wholesale Funding.

**If you do not have a Total Deposits Balance over \$1million this document is of no relevance to you.**

This document contains terms and conditions that are in addition to, and form part of, the terms and conditions for your Eligible Accounts with us as set out in the applicable product disclosure statement /product information document/product features booklet and related terms and conditions ("Product Documentation") that apply to each of those Eligible Accounts. A list of all Product Documentation for Eligible Accounts, together with a list of the Eligible Accounts to which they apply, is set out in annexure "A". This document is to be read together with the Product Documentation. In the event of any inconsistency between this document and the Product Documentation this document takes precedence.

This document replaces the earlier document of the same title which had an effective date of 28 November 2008.

Effective date: 1 March 2009

Banking Products are issued by Suncorp-Metway Ltd ABN 66 010 831 722 AFSL 229 882

## What is an Optional Guarantee?

An Optional Guarantee is a guarantee you can ask us to obtain from the Australian Government, for your benefit, by which the Australian Government will guarantee some or all of your Total Deposits Balance with us in excess of \$1 million. The Australian Government charges us a fee for the Optional Guarantee. We offer 2 ways you can elect to have your deposits covered by the Optional Guarantee:

### (a) Direct Fee Option

You tell us the amount of your Total Deposits Balance in excess of \$1 million (Nominated Amount) you wish to be covered by the Optional Guarantee and a fee applies to cover all or part of the cost of obtaining the Optional Guarantee on that amount; or

### (b) Reduced Interest Rate Option

You place the amount you wish to be covered by the Optional Guarantee in a Guaranteed Account. A Reduced Interest Rate is paid on the funds in a Guaranteed Account.

The Direct Fee Option applies to all your Eligible Accounts with us up to the Nominated Amount whereas the Reduced Interest Rate Option only applies to the balance in the Guaranteed Account you nominate.

You do not have to obtain an Optional Guarantee.

## Eligibility

There is no restriction on the type of depositor who can obtain an Optional Guarantee. Individuals, companies, partnerships and incorporated and unincorporated associations can all apply.

## How do I obtain an Optional Guarantee?

How you obtain an Optional Guarantee depends on whether you choose:

- (a) a Direct Fee Option; or
- (b) a Reduced Interest Rate Option.

You may choose to have either a Direct Fee Option or a Reduced Interest Rate Option, not both. Please note, we do not offer the Direct Fee Option if you hold Treasury Accounts with us. You can elect to have the Reduced Interest Rate Option on one or more Guaranteed Accounts, including Treasury Accounts, with us.

### **Direct Fee Option**

If you wish to obtain the benefit of the Optional Guarantee using the Direct Fee Option you need to:

1. Ask us either verbally or in writing;
2. Tell us your Nominated Amount – that is, how much of your Total Deposits Balance above \$1million you want to cover under the Optional Guarantee;
3. Nominate the account that is to be debited with the direct fee (Nominated Account). A Nominated Account must be in your sole name or the debiting of the direct fee to that account must be authorised in accordance with the account operating authority for the Nominated Account (e.g. if the Nominated Account is a joint account which is “both to sign”, both parties must authorise the debiting of the direct fee).
4. Sign and return the Optional Guarantee letter we send you.

A request for a Direct Fee Optional Guarantee can be made at any time while the Scheme is in effect. This option is not available if you have or open Treasury Accounts with us.

We may refuse your request for a Direct Fee Optional Guarantee.

### **Reduced Interest Rate Option**

If you wish to obtain the benefit of the Optional Guarantee using the Reduced Interest Rate Option you need to:

1. Ask us either verbally or in writing;
2. Tell us which of your accounts are to become Guaranteed Accounts. The Guaranteed Account can be an existing at call account of a type listed in annexure “B” or a new account, at call or term deposit, of a type listed in annexure “B”.

A Reduced Interest Rate Optional Guarantee is not available for an existing term deposit.

A request for a Reduced Interest Rate Optional Guarantee can be made at any time while the Scheme is in effect. We may refuse your request for a Reduced Interest Rate Optional Guarantee.

If we agree to your request, we will provide to you written confirmation of the Reduced Interest Rate Optional Guarantee.

# How much am I covered for?

## Direct Fee Option

The amount of your Total Deposits Balance over \$1million that you want guaranteed under a Direct Fee Optional Guarantee (the Nominated Amount) is up to you. The Direct Fee Optional Guarantee will not guarantee any of your Total Deposits Balance over \$1million in excess of the Nominated Amount.

You can increase or decrease the Nominated Amount. If you want to change the Nominated Amount you must tell us, either verbally or in writing. We will provide to you a letter confirming your new Nominated Amount. You must sign and return that letter to us. If the Nominated Account is not an account in your sole name, the letter must also be signed by the parties who are required to authorise a transaction on the Nominated Account in accordance with the account operating authority for that account. The change to the Nominated Amount will not take effect until the beginning of the month after we receive the signed letter.

## Reduced Interest Rate Option

The entire balance of your Guaranteed Account is guaranteed under a Reduced Interest Rate Option.

## Fees

### Direct Fee Option

A fee is payable under the Direct Fee Option.

The fee is 0.7% p.a. of your Total Deposits Balance over \$1million or 0.7%p.a. of the Nominated Amount (whichever is the lesser).

The fee is payable monthly in arrears. The fee is calculated on the average end of day daily balance of your Total Deposits Balance over \$1million for that month. For example, if you have a single account for a month with an average end of day daily balance of \$1.5million and a Nominated Amount of \$600,000, the fee would be calculated on \$500,000. If the balance was \$1.5million for half the month and \$300,000 for half the month, the fee would be calculated on \$250,000.

You only pay the fee on the amount of your Nominated Amount that you actually use in a month. For example, if your Total Deposits Balance was only \$1.2million for the entire month and your Nominated Amount was \$500,000, the fee would be payable on \$200,000 for that month.

No fee is payable for a month if your Total Deposits Balance for that month was less than \$1million for the entire month.

The fee is debited from your Nominated Account within 5 business days of the start of the following month. It is your responsibility to ensure that there are sufficient funds in the Nominated Account to pay the entire fee.

A Nominated Account must be an at call account (not a term deposit) with us. If you do not have an at call account with us you will need to open one. You can change the Nominated Account. If you want to change the Nominated Account you must tell us, either verbally or in writing.

We will provide to you a letter confirming your new Nominated Account. You must sign and return that letter to us. If the new Nominated Account is not an account in your sole name, the letter must also be signed by the parties who are required to authorise the debiting of the fee to the Nominated Account in accordance with the account operating authority for that account. The change to the Nominated Account will not take effect until the beginning of the month after we receive the signed letter.

## **Reduced Interest Rate Option**

You do not pay a direct fee under the Reduced Interest Rate Option. However, you will be paid a Reduced Interest Rate on the Guaranteed Account.

For example, while the interest rate for an unguaranteed account may be 4.7% p.a., we may only pay you 4% p.a. on a Guaranteed Account.

The interest rates and the reduction in rate applied is an example only, based on a hypothetical investment. Interest rates are subject to change. Further details about the applicable interest rate are set out in the Product Documentation.

We may change the Margin on an at call Guaranteed Account after providing you with written notice (either directly to you or by press advertisement).

The Reduced Interest Rate on a term deposit Guaranteed Account will not be changed during the term of that term deposit.

## **Cancellation of an Optional Guarantee**

### **Direct Fee Option**

You can tell us at any time, either in writing or verbally, that you want to cancel your Direct Fee Optional Guarantee. The cancellation will take effect the day after the Bank receives your notification. You will be liable for any fees payable up until the cancellation takes effect.

Your Direct Fee Optional Guarantee is automatically cancelled if there are insufficient funds in the Nominated Account, or we are unable to access the Nominated Account, to pay the fee in full when it is due. That cancellation is deemed to be effective from the commencement of the prior calendar month (the period for which the fee was payable). You are still liable to pay us the fee if we make a payment under the Scheme in relation to the prior calendar month (the period for which the fee was payable).

Your Direct Fee Optional Guarantee is automatically cancelled if you enter into a Reduced Interest Rate Optional Guarantee. You will be liable for any fees payable up until the cancellation takes effect.

Your Direct Fee Optional Guarantee is automatically cancelled if you open a Treasury Account. You will be liable for any fees payable up until the cancellation takes effect. Please contact us to discuss the Reduced Interest Rate Option as an alternative to the Direct Fee Option.

Your Direct Fee Optional Guarantee is automatically cancelled if we cannot obtain a guarantee from the Australian Government under the Scheme (for example, when the Scheme ends). You will be liable for any fees payable up until the cancellation takes effect.

We have the right to cancel your Direct Fee Optional Guarantee at any time. We will give you at least 10 business days written notice before a cancellation at our option becomes effective. If the fee is paid on time, we will not elect to cancel your Direct Fee Optional Guarantee, so far as it guarantees funds in term deposits held by you with us, until the term deposit matures. You will be liable for any fees payable up until the cancellation takes effect.

We will send a letter to you if your Direct Fee Optional Guarantee is cancelled.

## **Reduced Interest Rate Optional Australian Government Guarantee**

Neither party can cancel a Reduced Interest Rate Optional Guarantee if the Guaranteed Account is a term deposit. Your Reduced Interest Rate Optional Guarantee is automatically cancelled if we cannot obtain a guarantee from the Australian Government under the Scheme (for example, when the Scheme ends).

If the Guaranteed Account is a term deposit, the Reduced Interest Rate Optional Guarantee will automatically end when the term deposits ends. If a new term deposit is entered into (including a roll over), a new request will have to be made if you want a further Reduced Interest Rate Optional Guarantee for that new term deposit.

You can tell us at any time, either in writing or verbally, that you want to cancel your Reduced Interest Rate Optional Guarantee, if the Guaranteed Account is an at call account. The cancellation will take effect the day after the Bank receives your notification.

If the Guaranteed Account is an at call account, the Reduced Interest Rate Optional Guarantee will automatically end when the account is closed.

We have the right to cancel a Reduced Interest Rate Optional Guarantee, if the Guaranteed Account is an at call account, at any time. We will give you at least 10 business days written notice before a cancellation at our option becomes effective.

After cancellation of a Reduced Interest Rate Optional Guarantee where the Guaranteed Account is an at call account, the interest rate applicable to that account will increase by the Margin from when the cancellation takes effect.

We will send a letter to you if your Reduced Interest Rate Optional Guarantee is cancelled (except when the Reduced Interest Rate Optional Guarantee is automatically cancelled when a term deposit ends or an at call account is closed).

## **Can I apply for another Optional Guarantee if an earlier Optional Guarantee is cancelled?**

Yes. You can make a new request (see above "How do I obtain an Optional Guarantee?").

## **How do I make a claim under an Optional Guarantee?**

A claim under an Optional Guarantee is made to the administrator of the Scheme and must be in accordance with the Scheme Rules. Payment is made in relation to any valid claim in accordance with the Scheme. Please refer to [www.guaranteescheme.gov.au](http://www.guaranteescheme.gov.au) for more information.

## **Liability**

We recommend you obtain your own independent tax and investment advice.

We do not provide any advice in relation to whether or not you should obtain an Optional Guarantee or the level of coverage you should obtain should you choose to obtain one. We are not liable for any decisions you make in this regard.

## Definitions and Interpretation

Words and phrases used in this document have the same meaning as in the Product Documentation unless the context requires otherwise.

This document includes annexures "A" and "B".

Any reference to "dollars" or "\$" in this document is a reference to Australian Dollars.

In this document, unless the context requires or indicates otherwise, the following words, abbreviations and phrases have the following meanings irrespective of whether or not the first of those letter/s of those words, abbreviations or phrases are in upper or lower case:

**Direct Fee Option** means an Optional Guarantee which will guarantee your Total Deposits Balance over \$1 million up to the Nominated Amount. You pay to us a direct fee for the guarantee;

**Direct Fee Optional Guarantee** means an Optional Guarantee paid for using the Direct Fee Option.

**Eligible Accounts** means any at call or term deposit account (with maturities up to 60 months) you have with us which meet the eligibility criteria set out in the Scheme Rules except for any accounts in a foreign currency including Treasury Foreign Currency Fixed Rate Term Deposits and Treasury Foreign Currency At Call Deposits. Such accounts include all of the account types set out in annexure "A". Any new type of Eligible Account which is offered by us during the course of the Scheme will be disclosed in the product documentation for that account that it is an Eligible Account.

**Guaranteed Account** means an account which is guaranteed by a Reduced Interest Rate Optional Guarantee. The account types set out in annexure "B" are able to be Guaranteed Accounts.

**Margin** means the percentage we reduce the interest rate that you would otherwise be paid on your at call Guaranteed Account so that the funds in that account are guaranteed.

**Nominated Account** means the at call account with us nominated by you which is debited with the fee payable for a Direct Fee Optional Guarantee.

**Nominated Amount** means the amount of your Total Deposits Balance over \$1 million which you want to have guaranteed by the Australian Government under a Direct Fee Optional Guarantee.

**Optional Guarantee** means the Australian Government guarantee we can obtain for your benefit under the Scheme if your Total Deposits Balance is over \$1 million. We offer a Direct Fee Optional Guarantee or a Reduced Interest Rate Optional Guarantee.

**Reduced Interest Rate** means the rate of interest we pay you on a Guaranteed Account being:

- (a) For a term deposit – the rate we agree with you will apply to the term deposit for the period of the term;
- (b) For an at call account – our standard rate for an account of that type less the Margin. A Reduced Interest Rate will never be negative.

**Reduced Interest Rate Option** means an Optional Guarantee which will guarantee your Total Deposits Balance over \$1 million held in a Guaranteed Account. The Guaranteed Account earns a Reduced Interest Rate.

**Reduced Interest Rate Optional Guarantee** means an Optional Guarantee paid for using the Reduced Interest Rate Option.

**Scheme** means the Australian Government Guarantee Scheme for Large Deposits and Wholesale Funding. Details of the Scheme are available at <http://www.guaranteescheme.gov.au/>

**Scheme Rules** means the rules for the Scheme. The Scheme Rules can be viewed at <http://www.guaranteescheme.gov.au/rules/>

**Total Deposits Balance** means the sum of the balances of all your Eligible Accounts (including your equally divided share of any funds in a jointly held Eligible Account).

**Treasury Account** means an account issued by our Treasury division including Treasury Fixed Rate Term Deposits and Treasury At Call Deposits.

## Annexure A

Account	PID/PDS	Terms and Conditions
Everyday Options Account Everyday Basics Account 55 Plus Account Cash Management Account Kids Savings Account	Suncorp Personal Deposit Accounts Product Information Document, effective date 03/03/2009.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts, effective date 21/02/2009.
Suncorp eOptions Account	Suncorp eOptions Account Product Information Document, effective date 03/03/2009.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts, effective date 21/02/2009.
Business Standard Accounts Business Cheque Accounts Business Management Accounts Business Investment Accounts Business Investment Account – with Options iBus Maximiser Accounts Trust Accounts	Suncorp Business Accounts Product Information Document, effective date 03/03/2009.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts, effective date 21/02/2009.
Term Deposits	Fixed Term Deposits Product Disclosure Statement, effective date 09/12/2006.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts, effective date 21/02/2009.
Farm Management Accounts	Farm Management Deposit Account Product Information Document, effective date 21/02/2007.	
Everyday Options - Unlimited Suncorp Transaction Plan Everyday Options - Electronic Transaction Plan Everyday Options - Staff Assisted Transaction Plan Passbook Account Investor Account Ready Access Account Home Loan Reducer Account Everyday Saver Account	Schedule of Fees and Charges for Other Suncorp Accounts, effective date 03/03/2009.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts, effective date 21/02/2009.

## Annexure A (cont)

Account	PID/PDS	Terms and Conditions
Asset Line Professional Asset Line Small Business Line of Credit Small Business Overdraft	Lending Fees & Charges, effective date 03/03/2009.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts, effective date 21/02/2009.
Business Line of Credit	Lending Fees & Charges (Business Banking), effective 03/03/2009.	
Treasury Term Deposits Treasury At Call Deposits	Treasury Deposits Product Features Booklet, effective date 21/02/2009.	

## Annexure B

Account	PID/PDS	Terms and Conditions
Treasury Term Deposits Treasury At Call Deposits	Treasury Deposits Product Features Booklet, effective date 21/02/2009.	
Term Deposits	Fixed Term Deposits Product Disclosure Statement, effective date 09/12/2006.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts, effective date 21/02/2009.



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**Fax 07 3031 2250**

## Important Changes to your Suncorp Optional Australian Government Guarantee Total deposits balance over \$1 million Supplementary Product Disclosure Statement/Supplementary Product Information Document/ Supplementary Product Features Booklet

Effective from 23 May 2009 the Suncorp Optional Australian Government Guarantee Total deposits balance over \$1 million Supplementary Product Disclosure Statement/Supplementary Product Information Document/Supplementary Product Features Booklet dated 1 March 2009 is amended as follows:

Insert the following section after the section headed Liability on page 6:-

### Statutory Trust Accounts

From 1 April 2009, funds held in a Statutory Trust Account are guaranteed under the Scheme free of charge. You do not need to have an Optional Guarantee to take advantage of this guarantee.

The fee you pay us for a Direct Fee Optional Guarantee may be reduced if one or more of your accounts is a Statutory Trust Account.

The first \$1 million in deposits you have with us in accounts which meet the eligibility criteria set out in the Scheme Rules is automatically guaranteed by the Australian Government. The fee free threshold which applies to each such individual account is calculated by dividing \$1 million by the number of accounts held by you with us. The fee you would pay for your Direct Fee Optional Guarantee is 0.7% p.a. of your Total Deposits Balance over \$1million after this allocation or 0.7% of your Nominated Amount (whichever is the lesser).

For example, if you have two accounts with us, a Statutory Trust Account with \$1.6 million and another Eligible Account with \$0.8 million, the fee-free threshold of \$1 million is divided by two and becomes \$0.5 million for each account.

Your Accounts			
	Other Account(\$m)	Statutory Trust Account(\$m)	Total(\$m)
Account Balance	0.8	1.6	2.4
Fee Free Threshold	0.5	0.5	1.0
Non Threshold Amount	0.3	1.1	1.4
Amount on which fee waived	-	1.1	1.1
Total Deposits Balance over \$1million	0.3	-	0.3

In this example, your Total Deposits Balance over \$1million is \$1.4 million, which consists of \$0.3 million from the Eligible Account and \$1.1 million from the Statutory Trust Account. The Statutory Trust Account fee waiver applies to the \$1.1 million in the Statutory Trust Account. As a result, the fee you would pay for your Direct Fee Optional Guarantee is 0.7% p.a. of \$0.3 million or 0.7% of your Nominated Amount (whichever is the lesser).

The same principle is applied when there is a greater number of accounts held by you. For example, if you have 10 accounts, the fee-free threshold is divided by 10 and becomes \$0.1 million for each account. If the balance of a relevant account or accounts is less than the fee free threshold allocated to that account, a further allocation occurs where any excess is evenly distributed amongst the other accounts. For example:

Your Accounts					
	Account A (\$m)	Account B (\$m)	Account C (\$m)	Statutory Trust Account(\$m)	Total(\$m)
Account Balance	0.05	0.15	0.60	0.75	1.55
Fee Free Threshold	0.25	0.25	0.25	0.25	1.0
Excess Threshold	0.2	0.1	-	-	0.3
Excess Threshold redistributed	-0.2	-0.1	0.15	0.15	0
New Fee Free Threshold	0.05	0.15	0.4	0.4	1.00
Amount on which fee waived	0	0	0	0.35	0.35
Total Deposits Balance over \$1million	0	0	0.2	0	0.2

In this example, the fee you would pay for your Direct Fee Optional Guarantee is 0.7% p.a. of \$0.2 million or 0.7%p.a. of your Nominated Amount (whichever is the lesser).

**Insert the following definition in the Definitions and Interpretation section on page 7:-**

**Statutory Trust Accounts** means eligible accounts which are required by a law of the Commonwealth, a State or a Territory to be established and maintained by you for the purpose of holding monies on trust for another party or parties where interest or equivalent payments are required by law to be paid into a special fund administered by a government instrumentality or agent to be used for a public purpose, rather than being payable to you or the beneficiary or beneficiaries of the trust (or related parties) (for example, Solicitors Trust Accounts, Real Estate Trust Accounts).

Annexures A & B on page 8 and 10 are amended to read as follows:

## Annexure A

Account	PID/PDS	Terms and Conditions
Everyday Options Account Everyday Basics Account 55 Plus Account Cash Management Account Kids Savings Account Suncorp eOptions Account	Suncorp Personal Deposit Accounts Product Information Document, effective date 05/05/2009.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts , effective date 21/02/2009.
Business Standard Accounts Business Cheque Accounts Business Management Accounts Business Investment Accounts Business Investment Accounts – with Options iBus Maximiser Accounts Trust Accounts	Suncorp Business Accounts Product Information Document, effective date 23/05/2009.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts , effective date 21/02/2009.
Term Deposits	Fixed Term Deposits Product Disclosure Statement, effective date 09/12/2006.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts , effective date 21/02/2009.
Farm Management Accounts	Farm Management Deposit Account Product Information Document, effective date 13/04/2009.	
Everyday Options – Unlimited Suncorp Transaction Plan Everyday Options – Electronic Transaction Plan Everyday Options – Staff Assisted Transaction Plan Passbook Account Investor Account Ready Access Account Home Loan Reducer Account Everyday Saver Account	Schedule of Fees and Charges for Other Suncorp Accounts, effective date 03/03/2009.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts , effective date 21/02/2009.

## Annexure A (cont'd)

Account	PID/PDS	Terms and Conditions
Asset Line Professional Asset Line Small Business Line of Credit Small Business Overdraft	Lending Fees & Charges, effective date 23/05/2009.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts , effective date 21/02/2009.
Business Line of Credit	Lending Fees & Charges (Business Banking), effective date 03/03/2009.	
Treasury Term Deposits Treasury At Call Deposits	Treasury Deposits Product Features Booklet, effective date 21/02/2009.	

## Annexure B

Account	PID/PDS	Terms and Conditions
Treasury Term Deposits Treasury At Call Deposits	Treasury Deposits Product Features Booklet, effective date 21/02/2009.	
Term Deposits	Fixed Term Deposits Product Disclosure Statement, effective date 09/12/2006.	Terms & Conditions for Suncorp Accounts and Continuing Credit Accounts , effective date 21/02/2009.

### How to contact us

If you have any questions or need more information, please contact us by:

- Telephone **13 11 55**
- Fax Banking and Other Enquiries (07) 3031 2250
- Post GPO Box 1453, Brisbane Qld 4001
- Internet **[suncorp.com.au](http://suncorp.com.au)**

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